

AAA Mid-Atlantic
2040 Market Street
Philadelphia, PA 19103

1-800-374-9806
www.aaa.com



AAA. Use it for all it's worth.™

M e m b e r G u i d e

House. Minivan. And pizzas to go.

Ways you'll benefit with AAA.



AAA. Use it for all it's worth.™

You have many ways to make good use of AAA.

Chances are you joined AAA to get help if your car won't start or has a flat. Many people do. But not all. In fact, some don't even have a car. Because having AAA has many benefits beyond jump starts.

AAA started helping people with automobiles in 1900. At first, the purpose was to make going places by car easier. Since then, both the organization and purpose have grown, and today we work to make life easier in many ways for people on the go.

Which means helping members off the road as much as on. Whether they stay at home or fly off on vacation. With services like travel arrangements. Credit cards. Loans. Insurance. Even price breaks on pizzas. Ways to save time, money and trouble every day.

How can you benefit from your AAA membership? Just look through this guide — and see all sorts of ways to make good use of AAA.

Your benefits of choice.

There's just one AAA. But there's more than one way to belong with a variety of membership choices:

Basic Membership — what many people have. And anything but basic in benefits.

With it, you get Emergency Road Service, of course, as well as Emergency Road Service Online. Perks like free TripTik® routings, maps, TourBooks® and worldwide vacation planning. Plus access to a full range of additional automotive, travel, entertainment, financial, insurance, and home services — not to mention many deals and discounts — available only to AAA members.



AAA Plus® Membership — for more of a good thing. A way to enhance basic membership benefits with extras like extended towing service, free gas if you run out on the road, and additional lock-out service coverage. Plus greater reimbursements for non-AAA emergency roadside service, auto travel accident expense, and more.

AAA Associate* Membership — a way to cover household members with full Basic or Plus membership benefits for less cost.

AAA Plus RV Membership — worth having if you have a motor home or RV with

*Called Dual or Family Membership in Virginia.

dual rear wheels. Because in addition to every benefit of AAA Plus, it gives you tire change service and heavy-duty towing service when you need it.

Ways to get a good deal.

Your AAA membership card — Keep it handy. Because you can show it to merchants around town, around the



country and around the world to get instant discounts on restaurant meals, auto repairs, car washes, attractions, hotel rooms and much more. Plus you can use the membership number on your card to take advantage of many member-only online services.

Your mailbox — Look for your copy of *AAA World*. Every member household gets a subscription — and a world of information about ways to do more, save more, and enjoy life more with AAA.

For full details, call 1-800-374-9806, go to aaa.com, or visit any AAA office.



For your car:

Use AAA to buy an SUV.

Get an auto loan and insurance.

Get help, or a tune-up.

Even learn how to drive.

*If it has to do with cars, you have
a way to do it better, easier and
more affordably with AAA.*

Learning about cars.

Whether you're just starting out behind the wheel or looking to get some new ones, you can use AAA to learn all you need to know. Like the best new cars with the **AAA New Car & Truck Buying Guide**. Or the car with all the best features for you by "building" it online with **AAA AutoMakerSM**. As well as the best way to drive cars with expert training from certified instructors at a **AAA Driving School**.*

Buying a car.

With AAA's hassle-free vehicle purchasing program, it doesn't get much easier. We've negotiated competitive member prices for most makes of new cars at participating dealers. You just tell us the car you want, and we'll send you a certificate to buy it at the member price. Simple. You can check current price information for new and used cars, too, simply by going to aaa.com. And AAA also offers low-rate auto loans to help you swing the deal more easily.

Protecting against car trouble.

You hope they won't, but accidents happen. Cars break down or get broken into. AAA can help you be ready for the unexpected with affordable auto insurance coverage, available with preferred member rates and discounts** for those who qualify. We can also give you an extended

*Available only in PA and MD.

**Not available in NJ.

service contract that covers mechanical problems and repairs — for less than you'd pay for similar coverage at a dealership.

And, of course, you can always call AAA for **Emergency Road Service** — and get what you need to get going again: jump starts, tire changes, gas, opening a locked car, mechanical first-aid and towing. And unlike many other roadside assistance plans, it doesn't have to be your car. Even if you're riding in someone else's car, you can get help from AAA.

Maintaining your car.

Keeping your car in good shape doesn't have to be a hassle or a gamble. With the **AAA Approved Auto Repair Program**, you can go to any AAA-approved facility, show your AAA membership card, and get a free maintenance inspection while your car is being serviced by expert, certified technicians. The work will be guaranteed, too, for 12 months/12,000 miles with an extended service warranty. Plus many facilities give AAA members discounts.

Or say your car's got some dents and dings. With the **AAA Approved Auto Body Repair Program**,* you can take it to any AAA-approved shop and get quality work with the same kind of service guarantee.

And if your battery dies somewhere, you can call and ask for the **AAA Battery Service**.** A technician will come out to

*Call 1-800-323-4300 for locations.

**Available in most metropolitan areas and surrounding territories.

your car in a van stocked with fresh batteries. He'll test the old battery and install a new one on the spot. Check your charging system, too. And all you pay for is the new battery — at a special member price.

One more thing: if you're near the **AAA Automotive Diagnostic Clinic** in Broomall, PA, and thinking of buying a used car, you can have them check it out and save you trouble down the road. They have sophisticated testing equipment to determine the exact condition of the vehicle.

Using your car.

For things you need as you drive your car, AAA's there for you.

Need directions someplace? Call or go to a AAA office for a **TripTik®** or maps. Not to mention expert advice. Or go online and use our **Internet TripTik®** service. Check construction spots and driving regulations, too.

Need new wiper blades? Or is your car covered with dust? Get discounts on NAPA® auto parts, car washes and more. All you need to do is show your AAA membership card.

For full details, call 1-800-374-9806, go to aaa.com, or visit any AAA office.

For travel & fun:

Use AAA to take a trip.

Ride a roller coaster.

Lie on a beach.

Or go on a cruise.

Travel with AAA? It's simple if you ask us. And we're all kinds of fun, the more you know us.



When you need a vacation.

Why make travel plans on your own when you have a full-service travel agency in your pocket — courtesy of your AAA membership card. Whether you want to drive, fly or cruise, just say where you want to go, and our experienced, knowledgeable travel professionals will give you personalized advice, make all the reservations and arrangements, and send you on your way with ease.

We work with some of the top names in vacation travel to offer cruises, tours, and resort packages with special member-only benefits and savings. You can get reduced fares on Amtrak®. And you'll pay a lower member fee on Continental Airlines.

The perks aren't limited to travel packages, either. Because you can get no-fee traveler's checks and pre-paid credit cards with AAA. Discounts on

luggage, and travel insurance in case it's lost. As well as passport photos, foreign currency and more.

And you can pay for your trip with a **AAA Diamond AdvantageSM Visa[®] credit card** or home equity loan. Using your AAA credit card gives you a 1% discount on AAA travel purchases. Plus you can earn points toward AAA reward vouchers — all with no blackout dates or annual fee.

Going places in the car.

Here's where you know AAA will do a lot for you. After all, we've been making trips by car easier and more enjoyable for decades.

You can use AAA to get where you want to go with **TripTik[®]** routings and state maps. Find places to stay and things to do when you get there with **TourBooks[®]** and CampBooks. Save on lodging with motel and hotel discounts. Get discounts on



National Park entrance fees. Even save on Hertz® car rentals if you want to fly somewhere, then drive.



Just having a good time.

Whether it's a day of roller coaster rides or a night on the town, AAA's good for having all kinds of fun. And making it more affordable.

Your AAA membership gets you discount admission to theme parks and attractions all over the place. And discount movie tickets. You can enjoy evenings at dinner theaters and comedy clubs. Dance the night away on river/harbor cruises. And save money while you're at it. Pretty much however you want to have a good time, your AAA membership card is the ticket.

For full details, call 1-800-374-9806, go to aaa.com, or visit any AAA office.

For savings:

*Use AAA to get discounts
on roses to rental cars.*

Prime rib to pizzas.

All kinds of things.

All over the place.

SYC&SAVE

*No coupons. No rebates. Just
discounts in a flash. We call it
Show Your Card & Save®. You'll
call it getting your money's
worth with AAA every day.*



Save around town.

Just check the **Show Your Card & Save[®]** directory for participating locations in your area. Then simply present your AAA membership card and get special deals or discounts up to 30% on the spot.*

For instance: say you're in the Philadelphia area. Right now, you could save at the Franklin Mills Mall. Enjoy dinner at City Tavern at a discount. Or head to Flemington, NJ, and get extra savings at the Liberty Village Premium Outlet center.

If you're in Baltimore, you could save on tickets to Orioles games and treats at Ms. Desserts[™]. In Washington, D.C., take Potomac River CruisesSM or take the kids to the Capital Children's Museum at a discount. While in Virginia, you could see Luray CavernsSM and save on the price of admission.

And that's just for starters. Throughout the Mid-Atlantic region, you can spend less for things you need at places such as **CVS[™] Pharmacies, Duron[®] Paints and Wallcoverings, Today's Man[™] and After Hours[™] Formalwear.**

*Certain restrictions apply. Not valid with other discounts or promotions. Good at participating locations only. Offers subject to change without notice.

The list goes on: all kinds of discounts at all sorts of places, with new and different ones offered each year. Benefits you can use to save a good deal more than your membership costs. On things you need and want to do all the time.

Save around the country.

Wherever you happen to be — Maine to Florida, NY to LA — showing your AAA membership card is good for savings at:

- LensCrafters®
- NAPA® auto parts stores
- Amtrak®
- Casual Corner® & Petit Sophisticate® stores
- FTD.COM®
- Hard Rock Café®
- Reebok® outlet stores
- The Home Service Store®
- Hotels & motels: Hilton™, Hyatt®, Marriott®, Clarion®, Days Inn®, Hampton Inn & Suites®, La Quinta® Inns, Comfort Inns®, Quality Inn®, Rodeway Inn®, EconoLodge®, Best Western®, Double Tree®, Embassy Suites®, Renaissance®
- Theme parks: Busch Gardens®, SeaWorld®, Six Flags®, Universal Studios®
- Hertz® car rentals...and more.

Save around the world.

Be sure to bring your AAA membership card when you travel abroad, too. Because you can use it to save on:

- Attractions — like FuturoscopeSM, Musée Dali, Sea Life and The Dungeons.



- Places to stay — such as Radisson SAS Hotels, Campanile Hotels, Golden Tulip Hotels, Kyriad Hotels and EuroSites Camping.
- Ways to travel — including EuropcarSM, Hertz[®], Gray Line[®], P & O North Sea Ferries and SNCM Ferryterranee.

**For full details, call 1-800-374-9806,
go to aaa.com, or visit any AAA office.**

For your home:

Use AAA to buy a house.

Get a mortgage and insurance.

Save for retirement.

Or get a faucet fixed.

HOME

While AAA is certainly a big help with the car, we can also help a lot around the house with a number of home-related services.

Buying a home.

When you're looking to buy a house, you can look to AAA for an affordable home mortgage. Most affordable, in fact:



you won't get a better deal from any lender. That makes AAA the best way to go for refinancing, too. And using **AAA Real Estate Services** can save money in the buying and selling process, as well, with a bonus program that provides you cash rebates on sales commissions.*

Protecting your home.

AAA can give you as much peace of mind at home as on the road. We offer comprehensive homeowner's insurance coverage with a member discount.** As well as renter's insurance if you don't own your home.

Protecting your home means more than insuring your house. You can count on AAA there, too, for all kinds of personal lines of insurance and expert advice from profes-

*Where permissible by state law.

**Limited availability. Call for details.

sional agents who can custom-design a program that meets all your needs.

And for safeguarding your family's financial security, AAA offers a full line of life insurance products, including term life, whole life and universal life. Plus a variety of high-yield, low-risk savings and investment options, from certificates of deposit to IRAs to money market accounts.

Maintaining your home.

Houses are like cars in one sense: sooner or later they need work. AAA gives you a way to get things done around the house with less hassle through **The Home Service Store[®]***



With one phone call, you can get qualified contractors — licensed, insured and pre-screened for quality work at competitive prices — for everything from roofing, painting and plumbing to new siding, windows and doors. Not to mention heating

*Services provided by The Home Service Store are available in most areas. In Maryland, The Home Service Store is licensed as a general contractor (#121510).

and air conditioning work if you need it. Or simply things you want like a sunroom, a finished basement or a new look in the kitchen with cabinet refacing.

And more than getting jobs done, AAA can help you pay for them with low-rate home equity loans and no-fee credit cards. As well as money-saving discounts on things like paint and wallpaper if you want to tackle jobs yourself. You can even save on a home security system from Guardian Protection Services. Your AAA membership card is all it takes.



For full details, call 1-800-374-9806, go to aaa.com, or visit any AAA office.

Use these ways to learn more:

Go to aaa.com:

For additional information on member benefits, discounts, and travel packages and services, as well as the nearest AAA office location.

Call 1-800-374-9806:

For questions and answers, and to learn about office locations.

Visit AAA offices:

To use AAA worldwide vacation planning, pick up brochures, purchase insurance* and travel products, plus talk with AAA associates.

*Insurance services are not available at all offices.
Call for details.

About Emergency Road Service

Vehicles covered:

- Any four-wheeled motor-driven vehicle — passenger car, pick-up truck (unloaded), van, camper or motor home — that you are driving or riding in as a passenger.
- Rented passenger vehicles.
- Dual-rear-wheel pick-up trucks and vans (except rear tire changes).
- Dual-rear-wheel campers and motor homes (except rear tire changes & towing).
- Commercial vehicles (except taxis & limousines), provided the vehicle can be towed with light-duty automotive servicing equipment.
- Light-duty trailers (except fifth-wheeled trailers) — service will be provided, but at your expense.

What's not covered:

- Service if vehicles:
 - Are unattended (except with prior approval), or in places not intended for public travel.
 - Don't have registration documents.
 - Are snowbound or disabled at a service station where repair is available.
 - Require heavy-duty towing equipment (except with AAA Plus RV).
- Service on taxis, limousines and fifth-wheeled trailers.
- More than one tow per service call.
- Mounting of tires on rims.
- Tire service for dual-rear-wheel trucks and vans.
- Tire, towing and stuck vehicle services for RVs, dual rear-wheel campers, travel or boat trailers, motor homes and motorcycles (except with AAA Plus RV).
- The cost of repair parts and labor — these will be at your expense.
- Delivery of diesel fuel.

Additional points:

- Basic members may have their vehicle towed to the responding AAA facility or up to three (3) miles to any other destination at no charge. AAA Plus members may have their vehicle towed to the responding AAA facility or up to one hundred (100) miles to any other destination at no charge.
- Basic and Plus members are entitled to four (4) emergency road service calls per member per membership year. AAA Mid-Atlantic will continue to provide service to members who exceed the four-call limit; however, members will be required to pay for each additional call at discounted AAA rates.
- Upgrades from Basic membership to a Plus or Plus RV membership become effective seven (7) days after your AAA Plus or AAA Plus RV membership has been processed.

AAA liability:

We have contracted independent service facilities to provide Emergency Road Service. AAA shall not be liable for any damage, injury or loss occasioned by or resulting from the rendering, attempted rendering, or failure to provide any Emergency Road Service or towing service or failure thereof.

The independent service facilities are not agents of AAA, nor is AAA an agent for them, and they are solely responsible for their actions. Any arrangement for subsequent, non-emergency repairs is between you and the service facility.

This guide is a general description of benefits available to members in the AAA Mid-Atlantic territory. Some benefits mentioned may not be available in all areas. Products and services are subject to change without notice.

Further information about Emergency Road Service and other member services and benefits is available on request.